



HELPING HAND GUIDE

magicbooking

Welcome to Wraparound care with TB SPORT through 'Magic Booking'

BOOKING

Booking link- <https://tbsport.magicbooking.co.uk>

Our Afterschool club provision caters for ages 4-11 years and is for the pupils of St Margaret Clitherow Booking is open 24/7 and will only be closed when capacity (as per OFSTED registration) is reached. A waiting list option is available.

We do advise to pre book as far in advance as possible.



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HOW TO BOOK & PAY



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Card payment transactions is required within an hour of booking or your sessions will be cancelled.

Tax Free Childcare payments and Childcare vouchers payments will be accepted once we receive OFSTED registration

Scan the QR to watch Magic Booking's help video.

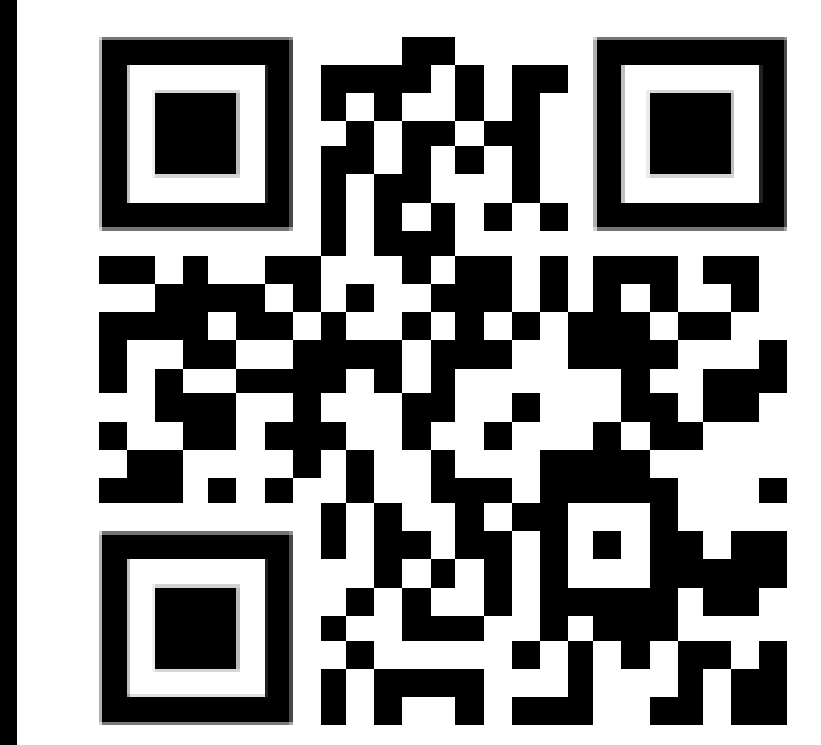
AMENDMENT AND CANCELLATIONS

Did you know you can amend and cancel your own bookings?

Cancelling Afterschool club before 2pm on the day of booking will allow a refund/credit to be applied on your account.

Cancelling will allow any families on the waiting list to access the provision
No action will result in no refund as staffing and food/resources will have been purchased.

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PAYMENT PROOF

You can download your own invoices from your account, all you need to do is head to Account (located from the top menu or drop menu depending on the device you are using)

Select Payment Proof, Select 'your venue' and the dates 'to' and 'from'
And then Download.

This will download your invoice which will include all the relevant information required for claiming back childcare costs.



WWW.TBSPORT.UK



HOLIDAYCLUB@TBSPORT.UK



01664 668 644